

Re-enrolling Students

Frequently Asked Finance Questions

1. When are the forthcoming semester fees due?

Your trimester 3, 2017 tuition fees must be paid in full by 4.00 pm on Wednesday, 18 October 2017 to allow you to re-enrol on the student portal on Friday, 20 October 2017.

2. How can I print my provisional invoice?

Students can print a provisional invoice from the student portal under *Student/Fee Calculator*. Select the subjects and then click *Create Provisional Invoice*.

3. How do I pay my tuition fees?

Trimester 3, 2017 Fees. All fees for continuing students must be paid by **Wednesday, 18 October 2017**. Fees paid after this date will incur a A\$200 late penalty fee.

- a) **Westpac Bank Deposits.** Students must provide a copy of their bank deposit to Deakin College Reception. Westpac do not record your student ID on our bank statement. Your deposit copy will enable us to identify your payment on our bank statements and then we will be able to receipt the amount against your account.
- b) **BPAY.** Please allow two working days from non-Westpac bank accounts. Your BPAY reference is allocated to your student ID, so it will be different for each student. Please do **not** use a BPAY reference number from another Deakin College student.
- c) **Internet Banking.** Please quote your student ID number and allow two working days from non-Westpac bank accounts.
- d) **Credit Cards.** Students can pay their fees by credit card, via the student portal.
Please note that Deakin College does not accept AMEX or Diners Club.
- e) **Transfer by Telegraphic Transfers.** This will take 3 working days to appear on our bank statement and please ensure that you include your student ID number on the 'Payment Reference Details'.

If you are paying by Telegraphic transfers:

Bank:	Westpac Banking Corporation
Address:	109 St Georges Terrace, Perth, WA, Australia
Account Name:	Deakin College Student Tuition Fees Account
BAB Number:	036000
Account Number:	773841
Swift Code:	WPACAU2S

4. What will happen if I do not pay my fees by the due date?

Fees not paid by Wednesday, 18 October 2017 will incur a late payment fee of A\$200 and you will not be able to enrol on the student portal.

5. What will happen if I do not enrol by 5:00pm Friday, 10 November 2017?

Any student who has not enrolled by this date will be withdrawn by Deakin College and considered as having ceased their enrolment at Deakin College.

For overseas students, Deakin College will report this withdrawal to Department of Education and Training (DET) and the Department of Immigration and Border Protection (DIBP).

6. International Students: Overseas Student Health Cover (OSHC)

Please ensure that you have paid your OSHC. Condition 8501 of your student visa requires that you must maintain adequate arrangements for health insurance during your stay in Australia. BUPA is Deakin College's preferred provider. If you have arranged with another health provider, please provide a copy of your insurance to Deakin College reception.

7. How do I pay my Overseas Student Health Cover (OSHC)

Contact your OSHC provider directly to arrange an extension and payment of your existing OSHC. If your OSHC provider is BUPA, visit a BUPA representative on-campus or go to the [BUPA OSHC website](http://oshc.bupa.com.au/) at <http://oshc.bupa.com.au/>.